

# Safe & Sanitary Spa

The safety of our guests and employees is our top priority. We are committed to providing experiences and services that meet the highest sanitation and hygiene standards in the spa industry. To enjoy your experience to the fullest, we ask that guests be aware of the following standards and requests to help us ensure your safety and comfort as well as that of other guests and spa employees.

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## AS A SPA, WE ARE COMMITTED TO:

- ☞ Meeting or exceeding all local, state and federal regulatory guidelines relating to sanitation and hygiene
- ☞ Daily screening employees for COVID-19 symptoms
- ☞ All employees wearing face coverings and gloves if applicable
- ☞ Continuously training and monitoring employees on sanitation and hygiene standards
- ☞ Washing hands for a minimum of 20 seconds at the start and end of a treatment/service
- ☞ Providing purified air inside of the spa through Halo LED fully integrated system
- ☞ Waving the cancellation policy for all guests who are unable to make their appointment due to illness
- ☞ Fully sanitizing all treatment spaces between each service
- ☞ Frequently sanitizing all communal areas
- ☞ Always providing clean sanitized linens, towels, robes, sandals, etc. for each service
- ☞ Rearranging the service and communal areas to observe social distancing guidelines

## AS A SPA GUEST, YOU ARE REQUESTED TO COMMIT TO:

- ☞ Making an advance reservation. Sadly, no walk-ins are allowed.
- ☞ Refraining from visiting the spa if you have a fever above 100.4 F, cough, feel generally unwell, or have been exposed to anyone with COVID-19 symptoms in the last 14 days.
- ☞ Agreeing to temperature check upon entering the spa. Everyone with a temperature of 100.4 F will be asked to reschedule.
- ☞ Wearing a face mask at all times upon entering the spa and in all communal spaces
- ☞ Respecting the spa's sanitation and hygiene standards and processes posted within the spa
- ☞ Washing hands for a minimum of 20 seconds prior to beginning each treatment/service
- ☞ Limiting access to communal spaces if requested (locker rooms and lounges)
- ☞ Pre-filling the intake forms on your personal mobile devices, tablets or computers
- ☞ Not bringing friends or family members who do not have appointments

*We sincerely appreciate your support and thank you for partnering with us to ensure the health and safety of our guests and employees.*